



Mark OBrien MD plc www.markobrienmd.com

4070 Lake Dr STE 201

Grand Rapids, MI 49546

Phone: 616 774 8200

Fax: 616 774 0304

MiCCSI – Community Resources Document

Essential Needs and Community Resources

Organization	Web Site	Phone Number
Clothing		
Goodwill Industries	www.goodwillgr.org	(616) 532.4200
In The Image (requires agency or school referral for furniture)	www.intheimage.org	(616) 456.6150
Salvation Army Booth Family Services Emergency Services	www.boothfamilyservices.org	(616) 459.9468
St. Vincent DePaul	www.svdpgirmi.org	(616) 452.1408
Community Services		
Grand Rapids Public Library	www.grpl.org	(616) 988.5400
Kent County Tax Credit Coalition	www.hwmuw.org/Kent_County_Tax_Credit_Coalition.php	211
Kent District Library	www.kdl.org	(616) 784.2007
Michigan Works - job search resource center	www.michiganworks.org	(616) 336.4460
YWCA Domestic Crisis Center - domestic violence shelter, counseling, and support	www.ywcawcmi.org	(616) 451.2744

Disabled Services

Deaf and Hard of Hearing Services	www.deafhhs.org	(616) 732.7358
Disability Advocates of Kent County - home modification	www.dakc.us	(616) 949.1100

Food

ACCESS food pantry system contact United Way's 2-1-1	-	211
ACSET (food commodities)	www.acset.org	(616) 336.7740
Kent County Department of Human Services Food Assistance Program (Bridge Cards)	www.michigan.gov/mibridges	(616) 248.1000
Meals on Wheels (God's Kitchen) - home delivered meals for qualified disabled individuals	www.ccwestmi.org	(616) 454.4110
Salvation Army Booth Family Services Emergency Services	www.boothfamilyservices.org	(616) 459.9468
WIC	www.accesskent.com/Health/HealthDepartment/health_clinics.html	(616) 632.7200

Health Insurance /Nutrition

Kent County Department of Human Service - Medicaid applications	www.michigan.gov/dhs	(616) 248.1000
Kent Health Plan	www.kenthealthplan.org	(616) 726.8204
MI CHILD	www.healthcare4mi.com/michild-web	(888) 988.6300
MMAP - health benefit information and counseling; Medicaid applications	www.mmapinc.org	(800) 803.7174

Housing / Shelter

Dwelling Place - low income housing options	www.dwellingplacegr.org	(616) 454.0928
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Habitat for Humanity - housing program	www.habitatkent.org	(616) 774.2431
Home Repair Services - foreclosure assistance, furnace and roof repair	www.homerepairservices.org	(616) 241.2601
Inner City Christian Federation (ICCF) - low income housing options	www.iccf.org	(616)336.9333
Salvation Army Booth Family Services Housing Assessment Program (HAP) - all rent and shelter requests	www.boothfamilyservices.org	(616) 454.5840

Language / Interpretive Services

Hispanic Center	www.hispanic-center.org/language.html	(616) 742.0200
Latin American Services	-	(616) 336.4000
United Way's 2-1-1	-	211

Law Services / Renters' Help

Dispute Resolution Center - rent (and other) disputes	www.drcwm.org	(616) 774.0121
Fair Housing Center - housing discrimination assistance	www.fhcwm.org	(616) 451.2980
Legal Aid of West Michigan (for low income and renters; civil cases only)	www.legalaidwestmich.org	(616) 774.0642

Medication Assistance

Kent County Prescription Discount Card	www.aawm.org/kent_rx_card	(616) 988.5081
Kent Health Plan Medication Assistance Program	www.kenthealthplan.org	(616) 726.8204
Medicare/Medicaid Assistance Program - Medicare prescription drug coverage assistance through MMAP's Extra Help Program	www.mmapinc.org	(800) 803.7174

Needy Meds.org	www.needymeds.org	
Partnership for Prescription Assistance	www.pparx.org	(888) 477.2669

Transportation

Fish for My People Transportation (at least one day notice)	-	(616) 774.2045
Managed Care Medical Transportation Lines (call 5 days ahead): Priority Health (888) 975.8102; Molina (888) 898.7969; Meridian Health Plan (800) 821.9369; United Healthcare (877) 892.3995; McLaren Health Plan (888) 327.0671		
Ridelink (for adults 60 or older only)	www.ridelinkkent.org	(616) 774.1288
Red Cross Medical Transportation (at least one week notice)	www.redcrossggr.org	(616) 454.7433
The Rapid (Main line, Go Bus)	www.ridetherapid.org	(616) 776.1100 Main Line (616) 456.6141 GO!Bus

Utilities

ACSET (utilities assistance)	www.acset.org	(616) 336.4100
Salvation Army Booth Family Services Emergency Services	www.boothfamilyservices.org	(616) 459.9468
Starting point: Kent County Department of Human Services	www.michigan.gov/dhs	(616) 248.1000

Medical and Dental

Organization	Web Site	Phone Number
Dental		
Cherry Street Health Services	www.cherryhealth.org	(616) 235.7289
Clinica Santa Maria St. Mary's Health Services	www.smmmc.org/clinicalservices/healthcenters/index.shtml	(616) 913.8400

GRCC Dental Hygiene and Assisting	www.grcc.edu	(616) 234.4237
Health Intervention Services - For those with no health insurance	www.hisgr.org	(616) 475.8446
Mel Trotter Ministries	www.meltrotter.org	(616) 454.8249
Disease Support Resources		
American Autoimmune Related Diseases Association (AARDA)	www.aarda.org	(586) 776.3900
American Cancer Society	www.cancer.org	(616) 364.6121
American Diabetes Association (ADA)	www.diabetes.org	(616) 458.9341
American Heart Association (AHA)	www.americanheart.org	(616) 285.1888
American Lung Association	www.lungusa.org	(800) 548.8252
Asthma and Allergy Foundation of America (AAFA)	www.aafa.org	(888) 444.0333
Asthma Network of West Michigan	www.asthmanetworkwm.org	(616) 685.1430
Better Breathers	www.lung.org/associations	(616)685.6738 St. Mary's; (616)486.6991 Spectrum
Centers for Disease Control and Prevention (CDC)	www.cdc.gov	
Gilda's Club (Grand Rapids)	www.gildasclubgr.org	(616) 453.8300

National Kidney Foundation	www.kidney.org	(800) 482.1455
PATH-workshops for maintaining better health	www.michigan.gov/mdch	(616) 742.9955
Health Insurance /Nutrition		
Kent County Department of Human Service - Medicaid applications	www.michigan.gov/dhs	(616) 248.1000
Kent Health Plan	www.kenthealthplan.org	(616) 726.8204 ext. 4
MI CHILD	www.healthcare4mi.com/michild-web/	(888) 988.6300
MMAP - health benefit information and counseling; Medicaid applications	www.mmapinc.org	(800) 803.7174
WIC	www.accesskent.com/health/HealthDepartment/health_clinics.html	(616) 632.7200
Language / Interpretive Services		
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United Way's 2-1-1	-	211
Medication Assistance		
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Kent Health Plan Medication Assistance Program	www.kenthealthplan.org	(616) 726.8204

Medicare/Medicaid Assistance Program - Medicare prescription drug coverage assistance through MMAP's Extra Help Program	www.mmapinc.org	(800) 803.7174
Needy Meds.org	www.needymeds.org	
Partnership for Prescription Assistance	www.pparx.org	(888) 477.2669
Transportation		
Fish for My People Transportation (at least 1 day notice)	-	(616) 774.2045
Ridelink (for adults 60 or older only)	www.ridelinkkent.org	(616) 774.1288
Red Cross Medical Transportation (at least 1 week notice)	www.redcrossggr.org	(616) 454.7433
Managed Care Medical Transportation Lines (call 5 days ahead): Priority Health (888) 975.8102; Molina (888) 898.7969; Meridian Health Plan (800) 821.9369; United Healthcare (877) 892.3995; McLaren Health Plan (888) 327.0671		
The Rapid (Main line, Go Bus)	www.ridetherapid.org	(616)776.1100 Main Line (616) 456.6141 GO!Bus

Older Adult

Organization	Web Site	Phone Number
Adult Day Care Resources		
Care Resources /PACE	www.care-resources.org	(616) 913.2006

Gerontology Network	www.gerontologynetwork.org	(616) 456.6135
Hope Network Side by Side Day Care	www.hopenetwork.org	(616) 235.2910
Sarahcare Adult Day Care	www.sarahcare.com	(616) 530.6700

Adult Protective Services / Guardianship / Domestic Crisis

Kent County Department of Human Services (DHS)	www.michigan.gov/dhs	(616) 248.1388
YWCA Domestic Crisis Center - domestic violence shelter, counseling, and support	www.ywcawcmi.org	(616) 451.2744

Care / Caregiver Resources

Caregiver Resource Network - provides family and professional caregivers with needed information and resources	www.caregiverresource.net	(616) 456.5664
Citizens For Better Care - nursing home ombudsman services	www.gerontologynetwork.org	(616) 456.6135
Care Resources	www.care-resources.org	(616) 913.2006

Essential Needs

Senior Neighbors - utilities, prescriptions, and housing assistance; healthy aging programs; home financial services	www.seniorneighbors.org	(616) 459.6019
Latin American Services	www.acset.org	(616) 336.4186

Food / Nutrition

Senior Meals Program	www.seniormealsonwheels.org	(616) 459.3111
Latin American Services - congregate meals	www.acset.org	(616) 336.4186

Health Insurance /Nutrition

Kent Health Plan	www.kenthealthplan.org	(616) 726.8204 ext. 4
MMAP - health benefit information and counseling; Medicaid applications	www.mmapinc.org	(800) 803.7174
Kent County Department of Human Service - Medicaid applications	www.michigan.gov/dhs	(616) 248.1000

Home Repair & Maintenance

Disability Advocates	www.disabilityadvocates.us	(616) 949.1100
Home Repair Services - helps low-income homeowners repair and maintain their homes	www.homerepairservices.org	(616) 241.2601

Information and Assistance about Older Adult Programs

Area Agency on Aging of Western Michigan -Personal Care, housekeeping, respite care, home repair, fall prevention and healthy aging programs, caregiver resources	www.aaawm.org	(616) 456.5664
HHS Health Options	www.hhshealthoptions.org	(616) 956.9440

Language / Interpretive Services

Hispanic Center	www.hispanic-center.org/language.html	(616) 742.0200
Latin American Services	-	(616) 336.4000
United Way	-	211

Safety		
Gerontology Network - personal emergency response systems	www.gerontologynetwork.org	(616) 456.6135
Elders Helpers - Personal Emergency Response Systems	www.eldershelpers.com	(616)454.8305
Senior Neighbors - fall prevention	www.seniorneighbors.org	(616)459.6019
Transportation		
Ridelink	www.ridelinkkent.org	(616) 774.1288

Support Groups

Organization	Web Site	Phone Number
Adoption		
Adoptive Family Support Network	www.afsn.org	(616) 458.7945
Autism		
The Arc of Kent County - Autism	www.arckent.org	(616) 459.3339 (800) 649.3777
The Gray Center for Social Learning and Understanding	www.thegraycenter.org	(616) 748.6030
Cancer		
American Cancer Society	www.cancer.org	(616) 364.6121 (800) ACS.2345
Gilda's Club	www.gildasclubgr.org	(616) 453.8300

Divorce		
Divorce Support Groups	www.divorcesource.com/groups/michigan.shtml	(616) 538.1313 Byron Center (616) 897.6890 Lowell
Good News Community	www.goodnewscommunity.org/dnn	(616) 455.3236
Domestic Violence		
Domestic Violence Support - YWCA	www.ywcawcmi.org	(616) 459.4652 (616) 451.2744 Crisis Line
Men's Support	www.menscenter.org	(616) 456.1178
Safe Haven Ministries	www.safehavenministries.org	(616) 452.6664
Drug / Alcohol /Behavioral		
Al-Anon	www.afgmichigan.addr.com	(616) 774.1079
Alcoholics Anonymous	www.grandrapidsaa.org	(616) 913.9149
Families Anonymous	www.familiesanonymous.org	(800) 736.9805
Greater Grand Rapids Narcotics Anonymous	www.michigan-na.org/grand_rapids	(800) 230.4085
Infant /Child Death /Bereavement		
Compassionate Friends	www.compassionatefriends.org/home.aspx	(616) 866.5067
Ele's Place	www.elesplace.org/get-involved/grand-rapids	(616) 301.1605

Kent County Health Department	www.accesskent.com/Health/HealthDepartment	(616) 632.6967
Muscular Dystrophy		
Muscular Dystrophy Association	www.mda.org	(616) 459.441
Peripheral Neuropathy		
Midwest Michigan Peripheral Neuropathy Support Group	www.pnsg-mi.org	(616) 897.9794
Pregnancy		
Help Pregnancy Crisis Aid	helpgrandrapids.wordpress.com/	(616) 459.9139
Pregnancy Resource Center	prcgr.org	(616) 456.6873
Suicide		
West Michigan Survivors of Suicide	www.survivorsofsuicide.com	(616) 554.3265
Tobacco		
Nicotine Anonymous	www.nicotine-anonymous.org	(616) 235.1427
Tobacco Free Partners	www.tobaccofreepartners.org/classes.php?class_category_id=1	(616) 732.6262

Women and Children

Organization	Web Site	Phone Number
Child and Youth Services		
First Steps - Early childhood information and resources	www.firststepskent.org	(616) 632.1003
Great Start Connect - Offers child care information resources and provider lists	www.greatstartconnect.org	(616) 447.5678
Ken-O-Sha - Special education evaluations and Early On	www.grpublicschools.org/kenosha	(616) 819.2685
Kent Intermediate School District (KISD) - Information and services to 20 local school districts	www.kentisd.org	(616) 364.1333
Domestic Crisis & Child Protective Services		
Children's Assessment Center - protects and assists victims of child sexual assault	www.cac-kent.org	(616) 336.5160
DHS Child Protective Services - abuse investigation, intervention, treatment, foster care	www.michigan.gov/dhs	(855) 444.3911
YWCA Domestic Crisis Center - domestic violence shelter, counseling, and support	www.ywcawcmi.org	(616) 451.2744
Employment		
GROW - Provides education and resources that create and strengthen women-owned businesses	www.growbusiness.org	(616) 458.3404
Michigan Works - Job search resource center	www.michiganworks.org	(616) 336.4460

Women's Resource Center - employment and career related assistance	www.grwrc.org	(616) 458.5443
Health Insurance /Nutrition		
Kent Health Plan	www.kenthealthplan.org	(616) 726.8204 ext. 4
MI CHILD	www.healthcare4mi.com/michild-web	(888) 988.6300
WIC	www.accesskent.com/Health/HealthDepartment/health_clinics.html	(616) 632.7200
Language / Interpretive Services		
Hispanic Center	www.hispanic-center.org/language.html	(616) 742.0200
Latin American Services	-	(616) 336.4000
United Way	-	211
Pregnancy /Newborn Services		
Alpha Women's Center - pregnancy support, sexual assault counseling	www.alphawc.org	(616) 459.9955
Help Pregnancy Crisis Aid - pregnancy testing, baby clothes and formula, support and information	www.helppregnancy.org	(616) 459.9139
Pregnancy Resource Center - pregnancy testing, baby clothes and formula, support and information	www.prcgr.org	(616)456.6873
Welcome Home Baby	www.firststepskent.org	(616) 632.1003

Safety

Family Futures - child abuse prevention, parenting education, resource guide

www.familyfutures.net

(616) 454.4673

Healthy Homes Coalition - works to eliminate housing conditions that harm children's health

www.healthyhomescoalition.org

(616) 456.3030

Safe Kids Coalition - child safety seats and child safety information

www.devoschildrens.org/safekids

(616) 391.7233

Transportation

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